



## Are you a snowbird?

### ...Avoid missing correspondence while you are travelling by updating your address on YBR

As a retiree, you have the option to add an alternate mailing address to your account if you will be living in another location for a short duration of time. You can make changes to your mailing address by logging onto the

[www.gmcanadabenefits.com](http://www.gmcanadabenefits.com) website. You can update your mailing address, as well as, your phone number and email address. Adding your current telephone number will enable easier access to your information when contacting the GM Canada Benefits Centre.



**Step 1:** From the home page, choose “Your Profile” from the navigation bar at the top right of the screen, and then select “Personal Information” from the drop down menu.

**Step 2:** Under mailing addresses, select the “Change” button.

**Step 3:** Update your permanent or alternate address, select which address is preferred by selecting the “Preferred” radio button to the left of the address and include the effective date of the change.

**Step 4:** Select “Save and Return”. Your address change is now complete.

If you would like to change or add a telephone number, follow the process above but choose the “Change” button under “Phone Numbers”.



## Are you changing banks?

### How to Update your Direct Deposit Information after logging on to [www.gmcanadabenefits.com](http://www.gmcanadabenefits.com):


**Step 1:** Click the “Retirement” link from the centre bar. Under “Pension” click “Future Payments”

**Step 2:** Under “Payment Destination” on the right click the “Change” button

**Payment Destination(s)** Change

**Step 3:** Click “Add Financial Institution”, and select the radio button to the right, then click “Change Payment Address”



 **Direct Deposit Account #3**  
--Not on File--

[Add Financial Institution](#)

[Change Payment Address](#)

[Cancel](#)

*\*If you would like to switch between financial institutions you already have on file, you can do so by selecting the radio button of the account you would like your pension deposited, and click the “Change Payment Address” button.*



## Have you heard about the pensioner audit?

Did you know that a pensioner audit is conducted on a monthly basis by mail and you could be selected at random to receive this audit? If you do not respond to the audit correspondence your pension could be stopped. In the event that you receive a pensioner audit, please follow the instructions provided on the document. For assistance, you may reach out to the GM Canada Benefit Centre at 1-877-442-4625.



## All New GM Benefit Centre Caller Identification

**Now when you call the GM Benefit Centre from your registered telephone number on file, you will be recognized immediately enabling less wait time and easier access to your information!**